

REPORT TO THE COMMUNITY

FISCAL PERIOD APRIL 1, 2020 – MARCH 31, 2021



ENHANCING HEALTH CARE SERVICES IN THE TRI-CITIES REGION
THROUGH PHILANTHROPY & ADVOCACY.

EXCEPTIONAL **COMMUNITY** |
OUTSTANDING **CARE**



EAGLE RIDGE
HOSPITAL
FOUNDATION

TRANSFORMING COMMUNITY HEALTHCARE. WITH YOUR SUPPORT.

A MESSAGE FROM EAGLE RIDGE HOSPITAL FOUNDATION'S EXECUTIVE DIRECTOR, CHARLENE GIOVANNETTI-KING

This was a year of unique milestones and celebrations for the Eagle Ridge Hospital Foundation. Together we saw the opening of the Bruce Kehler Cardiology Department, reached our fundraising goal for the Emergency Department (ED) Expansion and celebrated the launch of a Medical Imaging Capital Campaign. We also witnessed the meaning of perseverance as our community came together to show unwavering support for our healthcare workers through the COVID-19 pandemic.

Since the start of the pandemic, we watched an outpouring of support and philanthropy in ways we have typically not seen. Businesses, organizations and individuals reached out daily to share their love and support with messages to stay strong, donations of food, Personal Protective Equipment (PPE), and gift cards for the healthcare team.

The opening of the Bruce Kehler Cardiology Department on June 12, 2020 was a major milestone in the hospital's expansion. It quite literally touched the hearts of many of our donors, especially the family of Bruce Kehler who named the department in his honour. Many others also responded generously with transformational and naming gifts to help ensure our community has the cardiac diagnostic services we deserve...close to home.

Construction of the new ED continues and is nearly 50% complete; the new department is expected to be fully operational in April 2022, with Phase One opening September 2021. The long awaited 21,000 square foot facility will have three times the current space, state-of-the art clinical design and the latest technology, thus ensuring physicians and health care teams are able to deliver the highest quality care – when you need it.

Reaching our fundraising goal of \$5 million in cash and pledges toward the expansion of the ED was also an historical moment for the Foundation and our community – we crossed the finish line together. Words cannot begin to express the gratitude we feel. This milestone, and bearing witness to the resilience of our community, is an enormous privilege. We thank you most sincerely as we know none of this would have been possible without the support of our exceptional donors, staff, sponsors and volunteers! THANK YOU!

With deep gratitude,



Charlene Giovannetti-King
Executive Director, Eagle Ridge Hospital Foundation



EXCEPTIONAL COMMUNITY. OUTSTANDING CARE.

SUPPORTING OUR HEALTHCARE WORKERS THROUGH THE COVID-19 PANDEMIC

Over the last year, as we have all had to deal with the unprecedented challenges of the COVID-19 Pandemic, this community showed its support in gestures and donations that translated to nearly \$127,000 of in-kind gifts. And, it didn't stop there! Over \$170,000 in donations to the COVID-19 Emergency Response Fund helped purchase vital breathing and monitoring equipment to help care for sick patients; this and cheers of gratitude kept our frontline health care team going.

THANK YOU! On behalf of the Foundation team and all the staff at Eagle Ridge Hospital (ERH), please accept our heartfelt thanks to each of you for the support shown to our beloved hospital and health care heroes at Eagle Ridge. To our donors, local businesses, community leaders, community groups, first-responders, other Foundations, and our 7 pm cheerleaders - you truly are an amazing community!



Throughout this pandemic we saw an outpouring of support from the community for our healthcare team with the nightly 7pm drive bys. We are grateful to the community who came together at such a vulnerable time to show their support.

WHEN YOU NEED US. LOCATION IS EVERYTHING.

BRUCE KEHLER CARDIOLOGY OPENS TO PATIENTS AT ERH, JUNE 2020

This past year we were proud to open the new bright and beautiful Bruce Kehler Cardiology Department on June 12, 2020. The opening gave us the opportunity to celebrate the donors who made this all possible, like Georgina Kehler, and her daughters, Sharon Perry, Corinna and Dawn Kehler, who donated \$1 million to name the entire cardiology department in loving memory of their late husband/father, Bruce Kehler.

Despite the challenges that COVID-19 presented, we were thrilled to have had the opportunity to organize a small, very private ribbon cutting ceremony with the Kehlers following Provincial Health Orders just before restrictions tightened.

We also enjoyed creating personalized videos, celebratory books and memorabilia for all the donors who made the cardiology department a reality. Donors such as Cathy Brown and her family from Windsor Plywood Foundation who named the Cardiac Waiting Lounge; Ken Pon, Wayne and Eddy Yeasting, members of the Pon Yon's Dai Society, who have chosen to name the Stress Lab; Jim Peacock, along with daughters Kerry, Peggi and Virginia, who named two ECG (Electrocardiogram) & Event Monitoring Rooms in loving memory of wife and mother, Jean Peacock, and former Board Chair, Alison Johansen and her husband, Brad, who named a new Cardiac Echo Imaging Room.

The Bruce Kehler Cardiology Department features three private Cardiac Echo Ultrasound Rooms, two Stress Testing Bays, two Electrocardiogram/Holter Monitoring Bays, and a Pacemaker Room. The space was designed with patient confidentiality, privacy, and comfort in mind. With these upgrades, ERH was able to:

- **REDUCTION WAIT-TIMES FOR CARDIAC ECHO ULTRASOUNDS BY 50% - FROM SIX WEEKS TO THREE, PROVIDING EARLIER DIAGNOSIS.**
- **PERFORM 12 EXERCISE STRESS TESTS PER DAY - A 50% INCREASE - AGAIN REDUCING WAIT TIMES AND ALLOWING FOR EARLIER DIAGNOSIS**
- **A 62% INCREASE IN HOLTER MONITORING - NOW 13 PER DAY (INSTEAD OF 8)**
- **A 10% INCREASE IN EVENT MONITORING**
- **TIME FROM EMERGENCY DEPARTMENT DISCHARGE TO CARDIAC CONSULT AND STRESS TEST -REDUCED TO 72 HOURS**



Georgina Kehler, and her daughters, Sharon Perry, Corinna and Dawn Kehler cut the ribbon to the newly opened Bruce Kehler Cardiology at their Famous First event.



DO SOMETHING. BE REMEMBERED.

CONSTRUCTION ON THE NEW EMERGENCY DEPARTMENT IS WELL UNDERWAY!

Working in partnership with Fraser Health and the Provincial Government, Eagle Ridge Hospital Foundation committed to raising \$5.0 million toward the \$37.5 million expansion of Eagle Ridge Hospital's Emergency Department – a project that will be a game changer for our community for years to come.

Construction of the new Emergency Department is nearly 50% complete, and remains on schedule for Phase 1 to open September 2021. Unique to this project is that the clinical team with emergency care experience led the design process in collaboration with the architects. The newly renovated Emergency Department will be three times the current footprint, with the latest technology and designs to ensure our physicians and healthcare team are able to deliver the high quality care Eagle Ridge Hospital is known for.

This is an exciting time for the Foundation as we experience first-hand how immensely philanthropic our community is and how transformational the generosity of individuals, businesses and families are to Eagle Ridge Hospital. You, our donors, have showed such incredible support of this much needed expansion from the very beginning – and each and every donor who contributed made this expansion possible! We are happy to highlight our benefactors who have chosen to name spaces in the new Emergency, Cardiology and Community Outpatient Services Departments including:

Adera Development Corporation

Aultrust

BMO Financial Group

Brad and Alison Johansen

Brian Sr. and Sandy Kask

Harvey Su and Yvonne Zhou

Dick Irwin Automotive Ltd. (Westwood Honda)

Drive for the Cure Foundation

Eagle Ridge Hospital Auxiliary

Emergency Department Physicians Group

Fraser Orthopaedic Institute

Georgina Kehler and daughters, Sharon Perry,
Corinna and Dawn Kehler

Glen and Kelly Hobbis

Ian Hirsch and Dianne Innes

In Memory of Dorothy (Jean) Peacock

Pieter and Matthijs Karelse (Jonathon P. Karelse)

Mike and Colleen Armstrong

Pon Yon's Dai Society

Port Moody Firefighters Charitable Society

Shoppers Drug Mart Inc.

Tom and Sherry Ramsay, Meridian RV

Tracy and David Price

Tri-City Chinese Community Society

Tyson & Ava vanTongeren, Tygo Enterprises

Windsor Plywood Foundation



LEGENDARY CARE. WE DESERVE IT.

Eagle Ridge Hospital Foundation and the community advocated for this essential project for 10+ years, and fundamental to its approval was the Foundation's commitment to raising \$5 million from the community towards the \$37.5M project, a goal that was completed January of this year.

The new 21,000 square-foot facility will have three times the current space, with the latest technology to ensure our physicians and healthcare workers are able to deliver the high quality care Eagle Ridge Hospital is known for. "We designed a department that will process patients faster and safer. In an emergency that's what you want: efficient, fast, safe treatment. This expansion will change the way we deliver care to the Tri-Cities. I think it will make a huge difference in patient experience and the overall health of our community", explained Emergency Physician, Dr. Michael Mostrenko. The features that are coming with this expansion will ensure that Eagle Ridge Hospital continues to be recognized as a health care leader amongst BC's community hospitals providing first-class patient care.

YEAR	# OF PATIENTS ADMITTED TROUGH EMERGENCY	# OF EMERGENCY DEPARTMENT VISITS
2016/17	4,403	50,610
2017/18	4,326	52,817
2018/19	4,331	53,057
2019/20*	3,791	51,450
2020/21*	3,722	42,938

*VISITS WERE DOWN DUE TO THE COVID-19 PANDEMIC.

WHAT IS GOING TO BE BETTER

1. Increased patient and service capacity
2. Separate entry for ambulances and walk-ins
3. Three patient waiting areas, with a dedicated family and child centered space
4. Patients have the privacy, care and attention they deserve
5. Safely contain contagious diseases, protect staff and all patients
6. Proper stabilization space for patients in crisis
7. Decontamination in a safe, secure manner
8. Minimized fear and anxiety for patients and their loved ones
9. Increased treatment spaces from 19 to 39
10. Patient registration is confidential
11. Decontamination suites have private ensuite thus improving infection control

EMERGENCY DEPARTMENT - EXAM ROOMS

Today



Future Vision*



EMERGENCY DEPARTMENT - MAIN WALK-IN ENTRANCE & TRAIGE

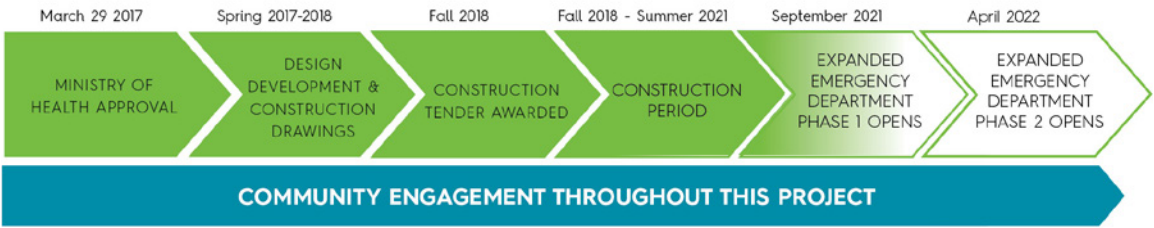
Today



Future Vision*



*rendering for demonstration purposes



"ALONE WE CAN DO SO LITTLE.
TOGETHER WE CAN DO SO MUCH." – HELEN KELLER

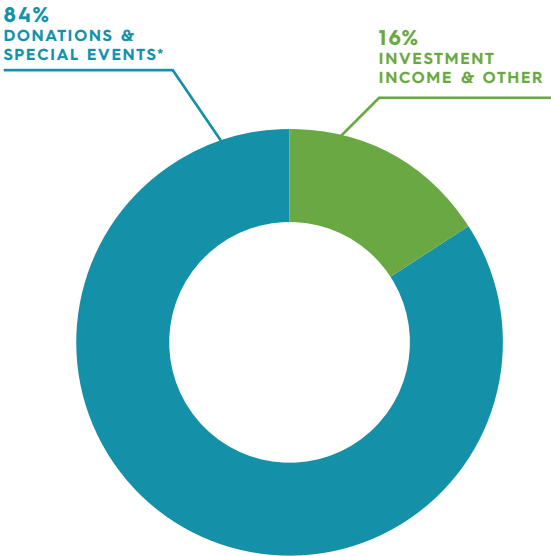
WE'VE REACHED A FUNDRAISING MILESTONE!

Together we did it! Eagle Ridge Hospital Foundation reached its fundraising goal of **\$5 million in cash and pledges** toward the Expansion of the Emergency Department in February. This was an historical moment for the Foundation and the community as we crossed the fundraising finish line together. Eagle Ridge Hospital Foundation and the community advocated for this essential project for over 10 years, and fundamental to its approval was the Foundation's commitment to raise \$5 million from the community towards the \$37.5M project. Reaching this milestone was a huge victory for the Foundation and the entire community. Eagle Ridge Hospital has a history of advocacy by the community, and this Emergency Department expansion is no exception. The support that our donors, sponsors and volunteers have committed towards this project shows the dedication and strength our community has when we come together. It is the community that enables us to better the healthcare of this region and the Foundation could not be prouder. We thank each and every donor who has contributed to this campaign to make it possible!



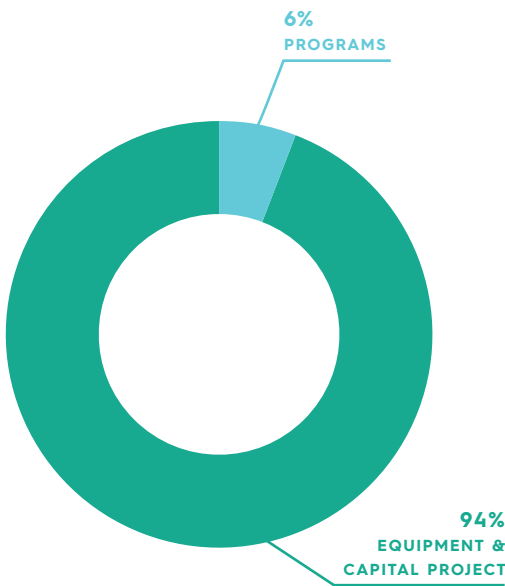
REVENUE SOURCES

FOR THE FISCAL PERIOD ENDING MARCH 31 2021



DOLLARS DISBURSED

FOR THE FISCAL PERIOD ENDING MARCH 31 2021



*NB NO EVENTS WERE HELD DUE TO COVID-19.

2020-2021 HIGHLIGHTS

Beyond helping us reach our \$5.0M goal to support the expansion of ERH, you helped us raise nearly \$170,000 to help buy tools, equipment, and PPE supplies for the site during the COVID-19 pandemic.

In the past year, the Foundation granted nearly \$430,000 for ERH to purchase the following tools and equipment needed to help our health care team, not only here at the hospital, but within our Tri-Cities Health Region.

- **PORTABLE ULTRASOUND MACHINE FOR THE EMERGENCY DEPARTMENT**
- **GLIDESCOPE GO FOR ALL ERH PATIENTS WHO NEED HELP BREATHING**
- **HAMILTON T1 VENTILATOR FOR PATIENTS WHO NEED HELP BREATHING**
- **OXYGEN CONCENTRATORS TO ASSIST THOSE WITH BREATHING ISSUES**
- **BLOOD PRESSURE MACHINES**
- **LIFEPAK 15 DEFIBRILLATOR AND TRANSPORT MONITOR**
- **SHOWER CHAIR, AQUATEC OCEAN POWER HEIGHT & TILT COMMODE/BATHING CHAIR FOR ERH MANOR**
- **UROLOGY LAPAROSCOPIC INSTRUMENTS FOR RADICAL PROSTATECTOMY IN THE OPERATING ROOM**
- **APPLE IPAD 6, START-UP FEE AND DATA COVERAGE FOR ONE YEAR FOR HOME HEALTH**
- **DEMENTIA ACTIVITY CART/SONIC SUPEREAR AMPLIFICATION DEVICE (POCKET TALKER)**
- **HAIRCUTS AND FOOT CARE FOR 30 HOMELESS RESIDENTS**
- **CARDIAC ECHO MACHINE: VIVID E95 V203 CONSOLE PACKAGE FOR BRUCE KEHLER CARDIOLOGY**
- **STRETCHER, ECHO X2 FOR CARDIOLOGY**
- **SIMM DOLL FOR ADVANCED LIFE SUPPORT TRAINING**
- **DOMESTIC VIOLENCE KITS FOR KIDS BEING HELPED BY SOCIAL WORK**
- **SUPPORTED SCALE FOR THE MONITORED CARE UNIT AND OTHER DEPARTMENTS**
- **BLU REVO STEAMER & VACUUM SYSTEM FOR ENHANCED WHEELCHAIR AND CUSHION CLEANING**
- **7 MCGRATH MAC VIDEO LARYNGOSCOPES FOR THE OPERATING ROOM**
- **8 COMMODOES AND 6 VITAL SIGN MONITORS FOR THE SITE**
- **8 PHYSIOLOGIC MONITORING SYSTEMS FOR THE NEW EMERGENCY DEPARTMENT**
- **FUNDING FOR THE AREOLA TATTOO CLINIC AT ERH – A 100% DONOR FUNDED PROGRAM**
- **FUNDING FOR THE HOPE & DREAMS PROGRAM AT THE RIVERVIEW LODGES**
- **FUNDING FOR THE HEARING FOR KIDS PROGRAM**
- **FUNDING FOR SIBR PROGRAM (CHAMPIONS OF CARE)**

TRANSFORMING COMMUNITY HEALTHCARE. WITH YOUR SUPPORT

BEGINNING A NEW MEDICAL IMAGING CAPITAL CAMPAIGN!

To add to the success of reaching our \$5 million goal, we have had the great fortune to be able to celebrate a fantastic start to our new **\$2 million Medical Imaging Capital Campaign with the first piece of equipment within the campaign completely funded.** When Garnet and Lorraine Berg heard that there was a need for a new Cardiac Echo Ultrasound Machine at Eagle Ridge Hospital, they saw an opportunity to give back to the



GARNET AND LORRAINE BERG WITH NEW CARDIAC ECHO
ULTRASOUND MACHINE

community they care so deeply about and donated the entire amount needed to purchase the new machine. The impact of the newly purchased Cardiac Echo Machine has already been far reaching, with ERH doctors being able to see aortic dissections in patients that they would not have been able to diagnose as easily with the older machines. This campaign is an incredibly important one, as one in two lives are touched by the care given at Eagle Ridge Hospital each year, and 80% of patients who visit the Emergency Department at ERH, as well as most pre and post-surgical patients, require medical imaging. Medical Imaging services include X-Ray, mobile X-Ray, CT, cardiac echo ultrasound, and fluoroscopy. Demand for medical imaging is already at capacity, and when the newly expanded Emergency Department opens later this year, the number of patients requiring imaging is expected to increase. Funding new equipment for the medical imaging department is our new priority, and updated, modern medical imaging equipment will reduce wait times as well as allow for faster diagnosis.

A MESSAGE FROM EAGLE RIDGE HOSPITAL FOUNDATION'S BOARD CHAIR, TOM MORTON



What a year! I feel so privileged to have been able to serve my first year as Board Chair with the Foundation's volunteer Board of Directors. Although this year has been unique in its challenges it has also presented us with milestone victories and inspirational moments. I was able to see the entire community unified against COVID-19 with the nightly rallies, messages of support, and donations of Personal Protective Equipment (PPE) along with daily deliveries of food, coffee and non-perishables to our healthcare workers. To witness the strength this community has when it comes together has touched my heart.

This was also a momentous year for the Foundation, and I have been so fortunate to serve alongside an incredible board of volunteer directors. Each member's dedication and commitment to advocating for better healthcare in our community is inspiring, and I am so proud to be a part of this team. The Foundation has been able to celebrate, as we opened the newly renovated Bruce Kehler Cardiology Department, crossed the finish line of fundraising \$5 million towards the ERH Expansion, came together (while staying apart) in the fight against unprecedented challenges of COVID-19, and began a new \$2 million dollar capital campaign for the ERH Medical Imaging Department.

The saying goes, "If I have seen further, it is by standing on the shoulders of giants.", so as the Foundation heads towards new heights I would like to acknowledge the incredible work of the board directors - past and present, Foundation staff, our volunteers, community partners and donors. It is all of you who help build the Foundation to where it is now, and I could not be more excited to see what lays ahead in this road we all help pave. Together we are the game changers and champions of healthcare in this community!

Sincerely,

Tom Morton CPA, CA,
Board Chair, Eagle Ridge Hospital Foundation



BOARD OF DIRECTORS

Tom Morton, C.A. - Chair
Former Partner, Smythe CPA

Davis Chiu - Vice Chair
Senior Manager, Global Investment and Innovation
Incentives/Tax, Deloitte

Kevin Nishi, C.A. - Treasurer
Partner, Smythe CPA

Jonathon Karelse - Governance and STRAP Chair
Chief Executive Officer, NorthFind Management

Charlene Giovannetti-King - Secretary
Executive Director, ERH Foundation

Colleen Armstrong
Entrepreneur & Community Leader

Ian Collopy
Assistant Vice President & Manager Commercial
Relationships, Canadian Western Bank

Bruce Gibson
VP, Real Estate & Asset Management, Mill & Timber
Products Ltd

Hussain Haji
Partner, Rise CPA

Scott Masse
Entrepreneur & Community Leader

Dr. Michael Mostrenko
Emergency Physician, Fraser Health

Linda Li
Tom Lee Music, Piano Product Manager

Shaez Allidina
Operating Partner, Hotel Industry

Scott Brolin - Ex-Officio
Executive Director, New Westminster and Tri-Cities
Health Region, Eagle Ridge Hospital

STAFF

Charlene Giovannetti-King - Executive Director
Kristina Murray - Major Gifts Officer
Fiona Luo - Communications & Events Coordinator

Loretta Deveau - Database Coordinator
Jacquelyn Ditrach - Development Assistant



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